<Date>

<Name> Case Number: < >

<Address>

<City>, <State> <ZIP>

<Name>:

IMPORTANT: We need to know where you live.

If you have moved, you may no longer live in <plan name>’s service area. Please update your address as soon as possible and call <plan name> <Member Services or the term the plan uses> if you need to go to the doctor, pharmacy, or access any covered services.

How can I update my address?

You can do one of the following:

1. Update your address at [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges) or

1. Contact your DHS Specialist with your new address. If you need your DHS Specialist’s contact information, please call Michigan ENROLLS toll-free at 1-800-975-7630. Persons with hearing and speech disabilities may call the TTY number at 1-888-263-5897. The office hours are Monday through Friday 8 AM to 7 PM.

**Your permanent address must be inside <plan name>’s service area.**

You can be away from <plan name>’s service area for up to 6 months in a row and still stay a member of <plan name>. If you move and your new address is outside the service area or if you leave the area for more than 6 months in a row, you’ll be disenrolled from <plan name>’s health services and prescription drug coverage.

You must also tell Social Security about your address change.

If you have moved and have not told Social Security your new address, call 1-800-772-1213 Monday through Friday 7AM to 7 PM. TTY users should call 1-800-325-0778.

Who should I call if I have questions about <plan name>?

If you have questions, call <plan name> <Member Services or the term the plan> at <toll-free number> <days and hours of operation>. TTY users should call <toll-free number>. You can visit <web address>.

<Plan name> is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees.

[*The next sentence following disclaimer must be in English, Arabic, Spanish, and all non-English languages that meet the Medicare or State thresholds for translation, whichever is most beneficiary friendly. The non-English disclaimer must be placed below the English version and in the same font size as the English version.*]You can speak with someone about getting this information in other languages. Call <toll-free number>. The call is free.

You can also get this information in other languages and formats, like large print, Braille, and audio CD.